

Information form Groups

We are very happy to welcome you to our Ropepark Rigi. To make sure this day will be an unforgettable joyful experience, we would like to point out the following:

Before visiting us:

- **Do you know our park?** Take the opportunity for one of your supervising persons to get familiar with our park. You can already get to know the routes, rules and we can answer any questions you still might have. The costs for this previous visit will be settled next time you visit us with your group (max. 2 adults, please show us your receipt at your next visit).
- **A consent form** must be filled out and signed by each individual visitor. This may be prepared in advance, so we can proceed quickly to equip all. Please make sure to bring all the filled out consent forms along when you visit us.
- **Are you travelling with public transportation?** Please don't forget to pre-register your group with the transport agency concerned. Directions from the train station or bus stop you can find on our website under "Anreise".

Park visit:

- **The park is also opened when it's raining.** In case of any cancellation, we need a conformation at least 24 hours in advance. Please feel free to reserve an alternative visit in advance.
- **Make sure to plan enough time.** To equip, instruction: ca. 15-30 minutes (depending on group size). Time in the park: at least 3 hours. Please notify us about your arrival time at reservation.
- **Breaks you may plan flexible.** Entry tickets are valid for the whole day, during our official opening hours.
- **On site payment possibilities are either cash or debit card.**
- **We do have picnic spot to your availability and gas barbecue** (to rent). Please make sure to leave no trash behind (trash cans and PET-trash cans available).
- **Please note, that we are located directly in the middle of agriculture.** Make sure to only use the walkways and don't leave any trash behind. Together we are responsible for taking care of nature.

Cancellation conditions:

- With bookings made during official opening hours, which are not cancelled at least 24 hours in advance, a cancellation fee of CHF 300.00 incl. tax will be charged.
- With bookings made outside official opening hours, which are not cancelled at least 48 hours in advance, a cancellation fee of CHF 500.00 incl. tax will be charged.
- In case of cancellation by Ropepark Rigi GmbH, all costs will be dismissed.
- Ropepark Rigi may well be visited with rain. In case of cancellation at reservation day all costs will be charged.

Please feel free to contact us in case questions arise. Your Ropepark Rigi team. April 2019